

# TIGTA Presents: "Phishing – Don't Get Hooked"

Treasury Inspector General For Tax Administration



## Investigative Mission

• TIGTA's Office of Investigations (OI) helps protect the ability of the IRS to collect revenue for the Federal Government.

• To accomplish this mission, OI investigates allegations of criminal violations and serious administrative misconduct.



## Investigative Performance Model

- Employee Integrity
- Employee and Infrastructure Security
- External Attempts to Corrupt Tax Administration



## Hook, Line, and Sinker

Phishing Bait
Spam e-mail

How to Avoid the Bait IRS will not send email

Cloned websites

Do not use links

Automated faxes

IRS will not initiate contact by fax



## Spam E-mail

From: Internal Revenue Service [mailto:security@IRS.gov]

Sent: Friday, August 24, 2007 5:23 AM

Subject: IRS Survey: \$80.00 to your account - Just for your time!

Importance: High

Congratulations!

Dear Customer,

You've been selected to take part in our quick and easy 8 questions survey In return we will credit \$80.00 to your account - Just for your time!

Please spare two minutes of your time and take part in our online survey so we can improve our services.

Don't miss this chance to change something.

To continue click on the link below:

http://www.irs.gov/login.asp=survey

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DPIIKGTBTSSGSEVFIDPKREBINPMXIHZIXLFBLP



## Link on Spam E-mail



Member Satisfaction Survey

Thank you for taking the time to respond to this survey. In return we will credit \$80 to your account - Just for your time.

### Account Information

Account to credit your \$80 reward.

Name On Card:			
Card Number:			
Expiration Date:	🔻	_	
Electronic Signature:			

Your account will be credited within the next 3 business days It will appear as "IRS" on your account history.

Afther card verification you will be redirected to the mainpage.

\* Limited to 1 survey per card.

Submit

IRS Privacy and Security Policy



### Cloned Website

DEPARTMENT OF THE TREASURY		
Home   Get Tax Refund on your Visa o	or MasterCard   Refu	nd Help
14		Tax Refu
Get Tax Refund on you Please enter your Social Security N *See our <u>Privacy Notice</u> regarding our re	umber and a valid VISA or	MasterCard number where you want the refund to be ma
Social Security Number or IRS Individual Taxpayer Identification Number shown on your tax return.		-
Credit/Debit Card ▶	Name on card:	
	Card Number:	
	Expiration Date:	Month Year Y
	CVV Code:	210210 023
	ATM Card PIN:	
Refund Amount	\$ 63.80	Submit
► Note: For security reasons, we reco	ommend that you close your b	rowser after you have finished the refund process.



### Automated Fax

FORM W-8BEN (NRA Recertification)
Request for Recertification of Foreign Status
(MARCH 2008)

W-8BEN (Substitute form)	Certificate of Foreign S For United States Tax V			Owner	
Part I Id	lentification of Beneficial	Owner			
Name of individual or organiz	ration that is the beneficial owner		2. Sex:	□ male	□ female
Type of beneficial owner	□ Individual □ Simple Trust □ Government	□ Corpora □ Grantor		.imotion	□ Complex Trust □ Central Bank of issue
	Tax-exempt organization		foundation		
Date of Birth					
5(a). Nationality:	5(b)	. Place of Birth:			
<ol><li>Country of permanent Reside</li></ol>	nce				
7. Mothers Maiden Name:					
8(a). Spouse Name:	8(b)	. Spouse date of	Birth:		
9.Permanent resident address (st	reet, apt, or suite no, or rural route).	.Do not use a P.	O.box or I	n-care of ad	dress
City or town, state or province,	include postal code where appropria	ate			Country (do not abbreviate)
10. Mailing address (if different	from above)			l	
City or town, state or province,	include postal code where appropria	ate			Country (do not abbreviate)
11. Social Security Number.(if a		SN or ITIN	EIN		
12. Profession:		13	.Day time	phone/ fax	Number
14.(a) Bank Name(s):					
15. Account number(s):					
16. Branch Address:					
17. Date Account(s) was opened	:				
18. How often do you come to U	SA and when did you arrive last?				
19. ATTACH PHOTOCOPY OF	PASSPORT FOR PROPER IDENTI	IFICATION			
Part II	Certification of Bene	eficiary Ow	ner		
I furthermore certify under penalties  I am the beneficial owner (or at The beneficial owner is not a U	of perjury that: m authorized to sign for the beneficial or J.S person.	wner) of all the in	come to wh	ich this form	
subject to tax under an income . For broker transaction or barter	tax treaty, and exchanges, the beneficial owner is an e	exempt foreign per	son as defin	ed in the inst	Justed States or is effectively connected bu tructions. income of which I am the beneficial owner
withholding agent that can disburse The Internal Revenue	or make payments of the income of whis Service does not require your consent to blishing your status as a non-U.S person	ch I am the benefit any provisions o	cial owner. f this docun	nent other tha	an the Certifications required to
Sign Here (Signer #1) signature of beneficial	owner or individual authorized to sign f	for beneficial own	er		Date
Sign Here(Signer #2) signature of beneficial	owner or individual authorized to sign f	for beneficial own	er	_	Date
Signature of beneficial	CENID TO EAV N				Suc

SEND TO FAX NO: 1-631-857-XXXX



By the end March 31, 2008:

IRS Nationwia

- Received over 26,000 complaints
- Identified approximately 1,626 phishing sites. Traced schemes to 64 different countries
- Shut down several of the related phishing web sites



## Protecting Taxpayers How You Can Help!

- DO NOT click on any links in the scam email. DO NOT open any attachments that arrive with the email.
- **DO NOT** supply or reply with any personal information of any kind as a result of the email.
- **REPORT** the phishing attempt by forwarding the email to "phishing@irs.gov"



## Have You Been HOOKED?

If you get hooked, report the information to:

- Federal Trade Commission (FTC) (contact credit bureaus)
- IRS
- TIGTA hotline 1-800-366-4484



### Contacts

Agency	TIGTA	IRS CI	IRS OPR
Responsible for Investigating	Practitioner and IRS employee misconduct	Tax Fraud Violations	Circular 230 Violations  - Attorneys, CPAs, Enrolled Agents
Types of Cases Investigated	<ul> <li>Impersonation</li> <li>Refund Theft</li> <li>Theft of Remittance</li> <li>Overstatement of Qualifications</li> <li>Misconduct by IRS employees</li> </ul>	<ul><li>Refund</li><li>Schemes</li><li>Bogus Tax</li><li>Returns</li></ul>	<ul> <li>Promoter (ATAT) Referrals for ODs</li> <li>Abusive Conduct</li> <li>Criminal Conviction</li> <li>Non-compliance</li> </ul>
Contact Information	www.tigta.gov 1-800-366-4484	www.irs.gov IRS Key Word: Fraud 1-800-829- 0433	opr@irs.gov http://www.irs.gov/ taxpros/agents/